

Internet Services Account Setup and Information Lookup

How to Set Up an Internet Services Account

1. Open your browser (Internet Explorer, Firefox, Google Chrome, for example) and browse to <http://NewHavenVillage.is.bsasoftware.com>



2. Click the "Click here to create an account" link.

A screenshot of the Village of New Haven Internet Services website. The page features a navigation menu on the left with options like "Services", "Current Tax", "Utility Billing", and "Back to Main". The main content area is titled "New to Village of New Haven Internet Services?" and includes a welcome message and three bullet points: "It's fast and convenient!", "Use the newly enhanced Comparable Search!", and "Register your account with multiple units!". A red arrow points from the "collapse the menu" button in the left sidebar to a link at the bottom of the page that says "Click here to create an account", which is circled in red.

3. Enter your information into the form. Fields in blue are required. After you have entered your information as well as the security code (a security code is different for each user), click "Register."

is BS&A Software
internet services

Enter your information below to create a new account.

* Fields in Blue are required

User Name: * Your User Name is what you will use to log in to Internet Services in the future. Please make note of your User Name.

Password: * Your Password must be at least 6 characters long.

Confirm Password: * Please re-enter your Password to ensure you will be able to log into your account.

Email Address: * We will send an email to your Email Address with a link you have to click to confirm your new account.

Confirm Email Address: * Please re-enter your Email Address to ensure we can send you an activation email.

Company Name:

Full Name:

Street Number:

Street Direction:

Street Name:

Apt-Unit-Suite:

City:

State:

Zip:

Phone Number:

How did you learn about Internet Services? This will help us learn how to better inform people about the valuable information they can find online using Internet Serv

Security Code

Verify Code: * Enter the text you see in the above image. This security feature helps prevent automated programs from registering for accounts.

Interested in a Business Account? Sign me up for a Business Account
Some Units charge a small convenience fee to view records. Signing up for a Business Account will allow you to perform lookups without paying up

4. An email with an activation link will be sent to the email address you entered in the previous step. Click the activation link. You should be taken to the BS&A Internet Services website and automatically logged in.

If you did not receive this email, check your spam folder. If the email is not in there either, feel free to send an email to BS&A Software and they can manually activate your account: is@bsasoftware.com

5. Enter the name of your municipality in the Search field and press your Enter key. You will either be directed to the municipality's website or to a list where you can select it.